



PIPELINE SAFETY FOR YOUR COMMUNITY

ENBRIDGE 24-HOUR EMERGENCY PHONE NUMBER

877-548-1800

KNOW HOW TO RESPOND TO A PIPELINE EMERGENCY

1. Immediately phone the toll-free, 24-hour Enbridge emergency number at 877-548-1800.
2. Meet with Enbridge representatives to establish procedures for securing the area or other emergency measures.
3. If Enbridge representatives have not arrived:
 - Shut off all engines and ignition sources in the vicinity of the leak.
 - Secure the site and evacuate nearby residents/onlookers if required.
 - Monitor for hazardous atmospheres.
 - Control and redirect traffic.
 - Provide immediate access to Enbridge representatives.
 - Implement your local emergency plan.

WHAT NOT TO DO

DO NOT enter without permission from Enbridge unless there is an immediate risk to public safety.

DO NOT operate pipeline valves or extinguish any pipeline fires.

DO NOT create a spark.

IF YOU RECEIVE AN EMERGENCY CALL FROM THE PUBLIC

1. Advise the caller that Enbridge representatives will arrive at the scene as soon as possible.
2. Advise the following at your discretion:
 - Move as far away from the leak as possible.
 - Do not touch any liquid or vapor that may have come from the pipeline.
 - Do not drive into the area or start your car.
 - Do not light a match.
 - Do not turn on or off anything that may create a spark.
 - Do not operate pipeline valves.
 - If an evacuation center has been designated, advise the caller of the location.
3. Immediately phone the toll-free, 24-hour Enbridge emergency number at 877-548-1800.

ALWAYS DIG WITH "CARE"

Call Before You Dig
Allow required time for markings
Respect the marks
Excavate carefully

All pipeline markers provide the name of the operator, the emergency number and the product being transported.



Know what's below.
Call before you dig.

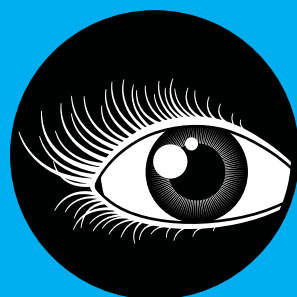
To find the location of transmission pipelines in your area, visit npms.phmsa.dot.gov.

We welcome your questions and comments.

Call 1-877-799-2650, send an email to USpublicawareness@enbridge.com or visit enbridgeUS.com/publicawareness.

KNOW THE WARNING SIGNS

YOU MIGHT SEE:



- Dirt being blown or appearing to be thrown into the air
- A white vapor stream or mist-like cloud over the pipeline
- Dead or dying vegetation in an otherwise green area
- A dry area in a wet field
- Flames coming from the ground or appearing to burn above ground
- Liquid on the ground

YOU MIGHT HEAR:



A roaring, blowing or hissing sound

YOU MIGHT SMELL:



An unusual petroleum, skunk or rotten egg odor*

* Natural gas is essentially odorless. An odorant is often added for safety reasons near the point of consumption, but cross-country transmission and gathering pipelines like those operated by Enbridge typically transport natural gas without an odorant. Hydrogen sulfide will also carry a rotten egg odor; additional information is included with this poster if an Enbridge pipeline near you transports natural gas containing hydrogen sulfide.

